

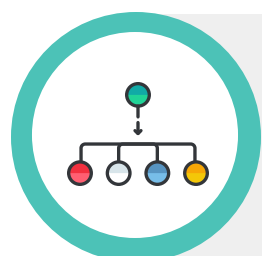
# The benefits of consistency of practice

There are so many issues that can happen in a service and one of the main reasons for this is a lack of consistency. The following benefits can occur when everyone is consistent in their practices.



## Compliance

The more consistency there is the better the compliance will be, as when everyone does things differently this can mean different approaches to tasks that slowly stray away from compliant expectations. It also means a consistent approach to sharing these expectations.



## Strong leadership

If you have a strong leadership approach it will support consistency because strong leaders are consistent in their approach and role model this to their teams. Staying true to core values, philosophy and goals keeps everyone focused on the same path.



## Clear roles and responsibilities

When there is consistency everyone has time to get comfortable in their roles and responsibilities and become really strong in these. When you change plans and keep adding more expectations it becomes confusing, so be clear from the start on what you expect.



## Feeling of safety and security

When life keeps changing and things are unpredictable we feel uncertain and go into survival mode. The more consistency there is in the service, you will see the predictability ease stress in the team and they will feel more comfortable, allowing them to focus on the children and families.



## Reduced issues for stakeholders

When things keep changing for families and children they can get different responses and feel confused by inconsistent information. It is important that stakeholders feel confident in the expectations to reduce issues that may lead to complaints.