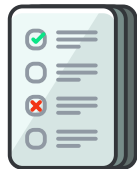


What's it all about?

Definition

Accountability is about being responsible and taking ownership for what is happening in your service. This includes educators knowing their roles and responsibilities and management supporting this by building accountability measures into systems.



What it is not

Accountability is not ignoring issues and sweeping them under the rug. Nor is it trying to point the finger at other people and blame them for other people's mistakes.

Accountability



Supports

NQS -
4.2.2 - Professional standards
7.1.2 - Management systems
7.1.3 - Roles and responsibilities

How to achieve it

- ➡ When designing systems for the team create expectations on how they need to be achieved, what they need to do if there is an issue, and how they need to respond to issues. This can all be built into the system.
- ➡ Create clear and precise job descriptions and systems to support specific roles and responsibilities so everyone knows what their job is, how to achieve it and are aware that they will be held accountable against this.
- ➡ Create a culture of accountability where everyone, at all levels of the organisation, owns up to their mistakes and takes proactive measures to correct them instead of placing blame on others.